 **GMAHE 2023 Spring Conference**

April 20 – 21, 2023

Grand River Center

Dubuque, Iowa

***Thursday April 20, 2023***

6:00pm – 8:00pm Networking Event – Sponsored by **Ecolab**

***Friday April 21, 2023***

7:00am – 8:00am Registration/Breakfast Buffet – Sponsored by **Cintas**

8:00am – 8:10am Welcome

8:15am – 9:45am **Emotional Intelligence**

Dale Anderson Just Above Normal, Inc.

9:45am – 10:00am Break

10:00am – 11:00am **Patient Experience**

Jen Muchow Director of Patient Experience Excellence at Mercyhealth

11:00am – Noon ***Industry Partner Expo***

Noon – 1:00pm Lunch - Sponsored by **Filmop**

*Industry Partner additional networking*

1:00pm – 2:00pm **Infection Prevention – Biofilm the Silent Killer**

Aaron Jett

2:00pm – 2:10pm Break

2:10pm – 3:10pm **Leadership Leveraging the Gifts & Talents**

Patti Costello, MT-CHEST Executive Director, AHE -

American Hospital Association

3:10pm – 3:50pm **AHE Signature Programs**

Mike Bailey, CHESP AHE Lead Master Trainer

3:50pm – 4:00pm **Closing**