



ENVIRONMENTAL SERVICES
**HEROES ON THE
FRONTLINE**
OF HEALTH CARE

Sponsored by:



Risto Apostoli

UMass Memorial Medical Center Crothall Healthcare Environmental Services Worcester, Massachusetts

Risto Apostoli joined Crothall Healthcare Environmental Services at the height of the pandemic to oversee cleaning and disinfection of a COVID-19 field hospital for UMass Memorial Medical Center at the DCU arena and convention center.

Crothall and the medical center needed a leader who could rise to the challenge and get the job done in a short period of time. Several candidates turned down the position. But not Risto Apostoli.

“I met Risto at the DCU and we were discussing plans, even though I had not even hired him yet, and I got pulled away. I came back and he had located the temporary staff and had started training them on how we were going to manage all the regulated medical waste,” said John Jepsen, resident regional manager, Housekeeping Services.

Risto has been there ever since, demonstrating workplace courage and dedication each and every day. “Risto Apostoli is a true health care hero,” John said.

