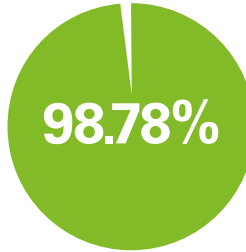


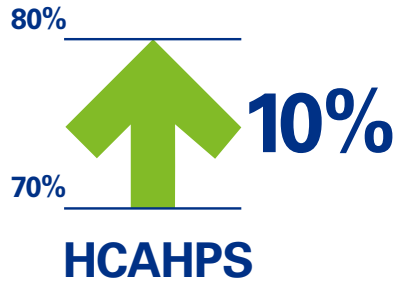


Benefits of CHEST: Data Findings

Participant Satisfaction

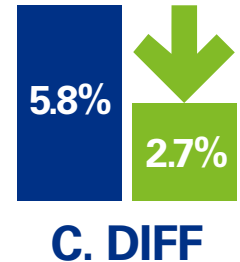


98.78% of participants
are very satisfied or
satisfied



IMPROVED patient
experience and
HCAHPS Scores,
by **10% points**

REDUCED infection
rates across the
board, including
cutting C. Diff.
infection rates
in **HALF**





Frontline Staff

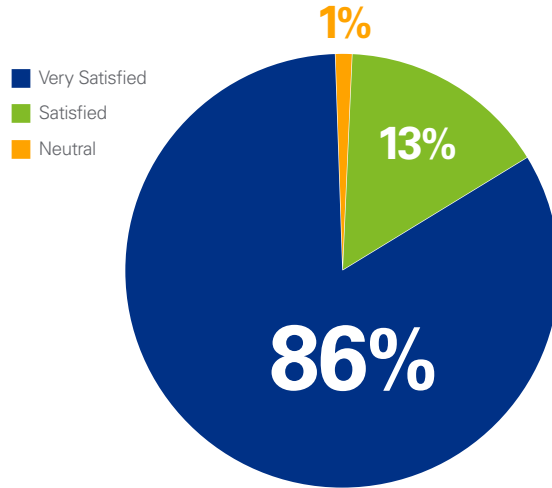
REDUCED
Frontline Turnover
Rate by a **THIRD**



Staff

INCREASED frequency
of interaction between
EVS staff and **clinical staff**

Participant Satisfaction



98.78% of attendees are Very Satisfied with training.

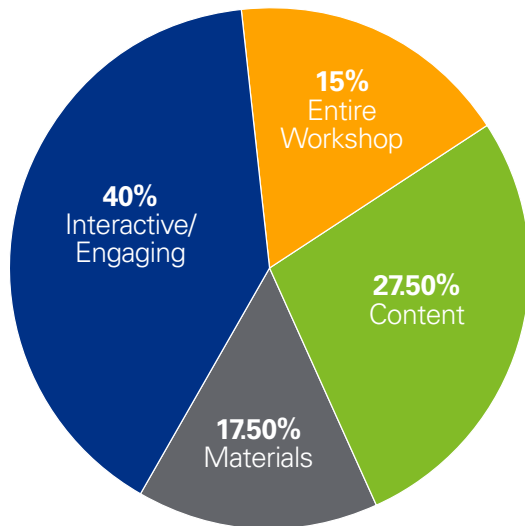
Very Satisfied/Satisfied	98.78%	243
Neutral	1.22%	3
Dissatisfied	0.00%	0

“Best class I have ever attended.”

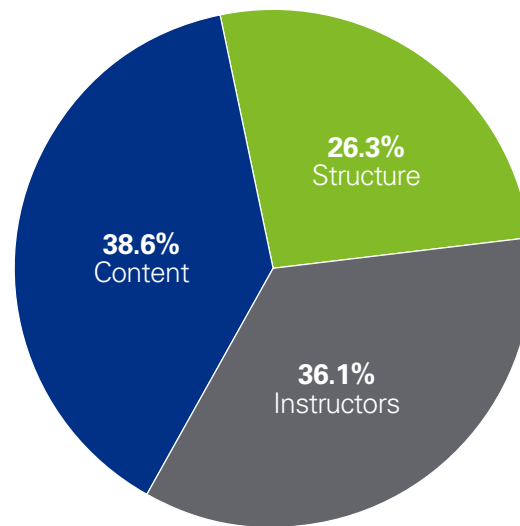
“The class presented a lot of great, useful information and it really lives up to being recognized as **THE** training. I can't wait to start training staff members!”

CHEST Training

What aspects of the workshop worked best?



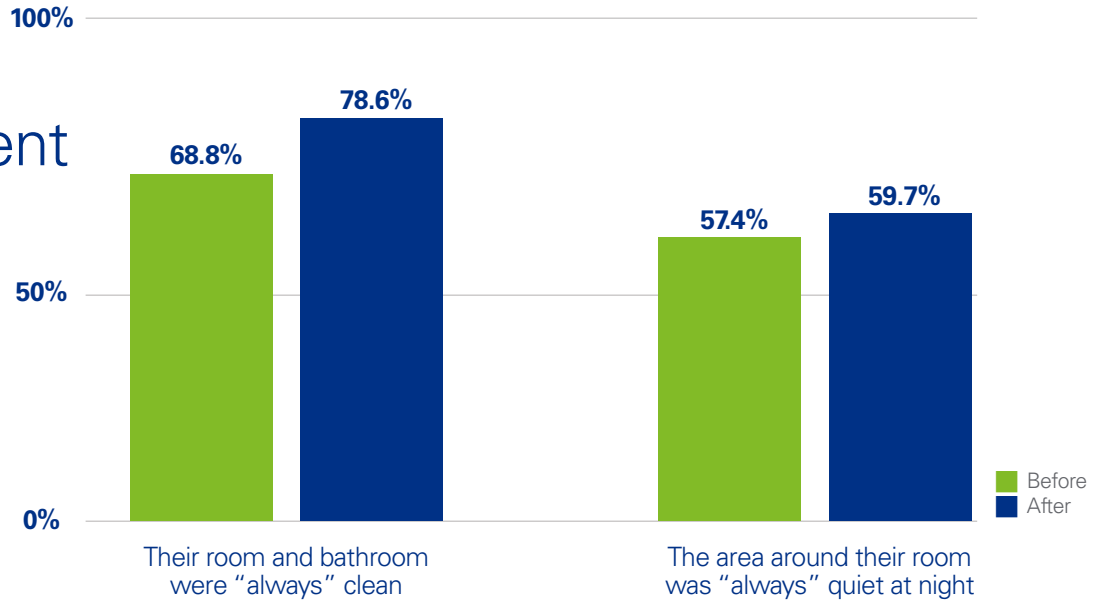
Primary factors in Overall Course Satisfaction



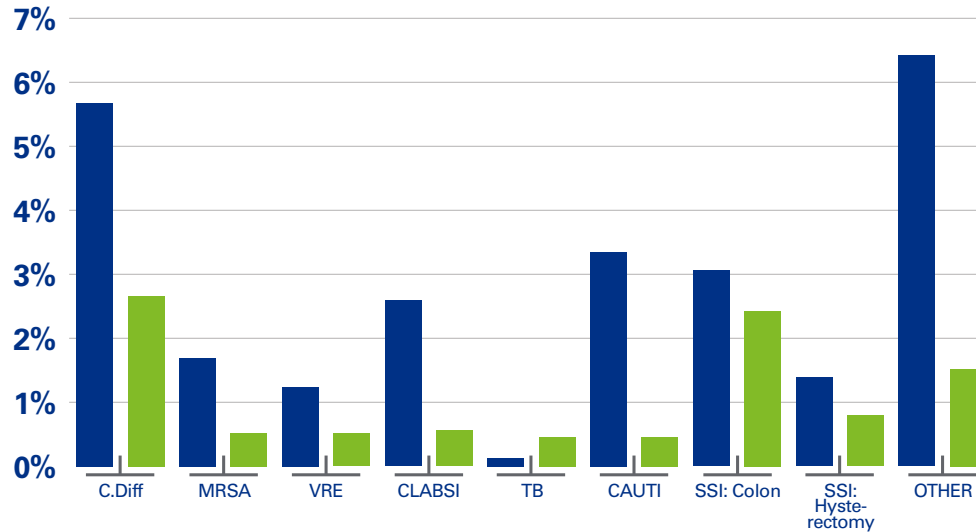
HCAHPS Scores

Patients reported that...

10%
improvement
in HCAPS
Scores



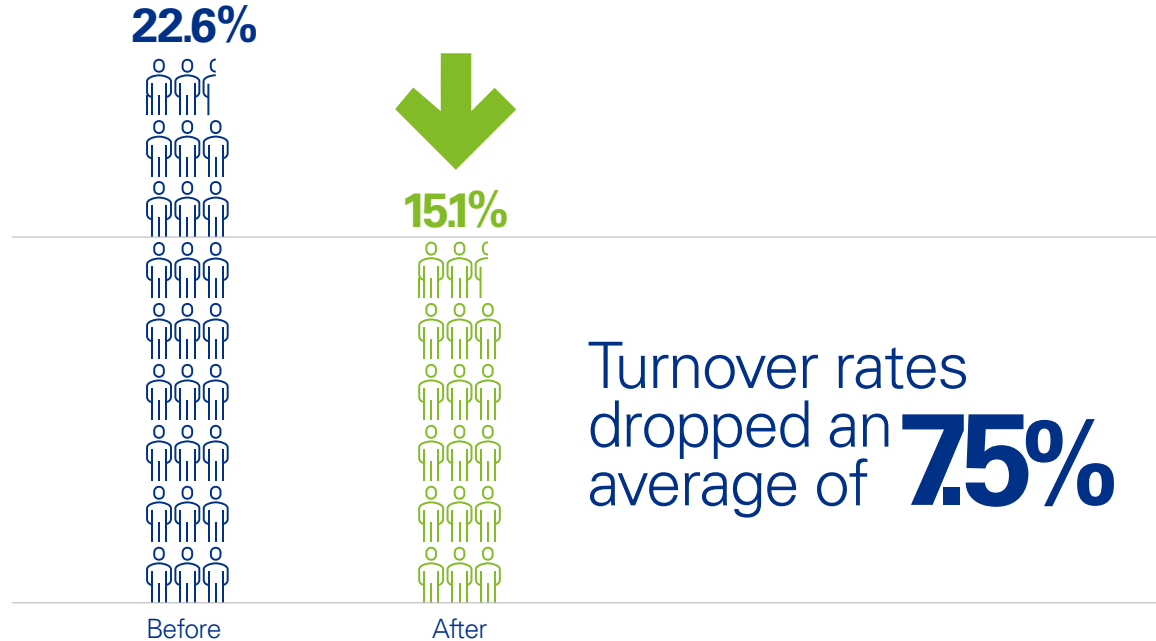
Infection Rates



C-Diff decreased
by **50%**

Infection	Before	After	Change
C. Diff	5.78%	2.66%	-3.12%
MRSA	1.69%	0.52%	-1.17%
VRE	1.24%	0.51%	-0.73%
CLABSI	2.59%	0.56%	-2.03%
TB	0.13%	0.46%	+0.33%
CAUTI	3.35%	1.46%	-1.89%
SSI: Colon	3.06%	2.43%	-0.63%
SSI: Hysterectomy	1.39%	0.79%	-0.60%
Other	6.42%	1.55%	-4.87%

EVS Frontline Turnover



Interaction Frequency

